



Application and Letter of Agency

Fax to 1-866-422-7300

4803 Highway 58 North
Chattanooga, TN 37416

Date: _____

Sales Rep: _____

Agent Numerical COG ID #: 17313

Attached Documents: [] Toll Free [] Acct. Codes [] Add'l. loc's.

Customer: [] New [] Existing-Account # _____

Sales Plan: _____ [] Bill Separate [] Combined (with location # _____)

Rate Codes: Interstate _____ Intrastate _____ International _____ Calling Card _____

BILLING INFORMATION

Main Phone Number _____ Contact Name: _____

Name _____ Contact Title: _____

Address _____ Contact E-mail: _____

Address2 _____

City _____ State _____ Zip _____

ATTN _____

Residential ONLY Information: SSN # _____

Business Information: President/Owner _____ Years in Business _____

Bank Name _____ Bank Account # _____ (BANK INFO FOR CREDIT CHECK)

Bank Phone _____ Tax Exempt [] Yes (attach documentation)

Estimated Usage: Long Distance \$ _____ Federal TAX ID #: _____

CUSTOMER INFORMATION (if different than billing address)

Name _____

Address _____

Address2 _____

City _____ State _____ Zip _____

TELEPHONE INFORMATION

Additional Numbers: (____) _____ (____) _____ (____) _____
(____) _____ (____) _____ (____) _____
(____) _____ (____) _____ (____) _____

New Account Information: [] PIC all [] PIC only listed #s [] Do not PIC IntraLata

Calling Cards: Name _____ 4 Digit PIN _____

Initial Setup Fee of \$2.00 per Calling Card _____

[] Allow Int'l Termination _____

By accepting below, I hereby agree to be bound by each of the terms and conditions contained in this form. I understand that Covista Communications is an independent agent, authorized to market the services of Covista Communications, Inc. ("CCI"). I certify that the information I have entered on this form is truthful and accurate in all respects and I authorize CCI to obtain any bank and/or credit information or other information that CCI may deem necessary in order to approve and provide the service(s) requested under this order, or to add additional services to my account.

I understand that there is a monthly Billing Fee of \$1.99 if monthly usage is less than \$20.00 (this monthly billing fee is waived if I have selected the Autopay billing option), as well as initial setup fees of \$2.00 per calling card and \$2.00 per each residential toll free number. I agree that a \$1.00 monthly surcharge will be added on any toll free number with usage less than \$1.00 and a monthly surcharge of \$.99 for Carrier Cost Recovery will be assessed. I further understand that the charges for all calls will be rounded up to the nearest full penny. By accepting the terms and conditions printed here, I hereby authorize CCI to switch my long distance service (Interstate, intrastate, international and, if selected, intralata/regional/local toll calling) to CCI for the telephone numbers listed in this order as well as any numbers associated with the lines listed (where available). I understand that if my local telephone company is not a Regional Bell Operating Company (RBOC), I may be charged the "Tier B" rates as quoted and there may be a charge for changing my service. I acknowledge and agree that this authorization changes my long distance carrier and, if selected, intralata/regional carrier. I understand that I may choose only one long distance carrier for each telephone number and only one intralata carrier for each telephone number. In the event that CCI, in the regular course of its business, shall determine to change the underlying network on which my service (and the service of other CCI customers) is being carried, I authorize CCI to make such change.

In the event that I am late in paying the charges for my service or I refuse to pay, CCI may impose a late fee of 1.5% per month and retain an attorney to collect any outstanding balance. In such event, I agree to be responsible for all court costs, expenses and reasonable attorney fees. Orders will be processed within 5 to 7 business days pending verification and credit approval. All rates are exclusive of applicable taxes and Universal Service Fund charges. Business customers also are subject to PICC fees. The primary rate quoted above is for state-to-state long distance service only, within the continental United States. Regional, intrastate long distance and international rates are quotes separately. Although the quoted rates are not intended to be temporary or promotional, CCI reserves the right to modify rates as market conditions warrant.

By subscribing for and accepting service, I understand and agree that any or all liability of CCI for damages of any nature arising from errors, mistakes, omissions, interruptions or delays, regardless of cause, shall not exceed an amount equal to the charges for the services provided hereunder for the period during which such error, mistake, omission, interruption or delay occurs. In no event shall CCI be liable for any incidental, indirect, special, or consequential damages (including lost revenues or profits) of any kind whatsoever, regardless of the cause or foreseeability thereof. Neither shall CCI be liable for any failure to provide service or other failure of performance under this agreement if such failure is due to any cause beyond the reasonable control of CCI.

Printed Name _____ Title _____

Signature _____ Date _____